

New Jersey American Water Plans for Routine Maintenance at its Swimming River and Jumping Brook Water Treatment Plants

CAMDEN, N.J. (JAN. 29, 2025) – As part of an annual, routine maintenance program, New Jersey American Water will temporarily change the water treatment process at its Swimming River Water Treatment Plant in Colts Neck and its Jumping Brook Water Treatment Plant in Neptune. The maintenance will take place the week of February 17, 2025 through mid-April, and consists of temporarily shifting from using chloramine to free chlorine.

This routine, annual change in treatment helps ensure the continued safety and reliability of water quality throughout the distribution system. During this period, some customers may notice a slight taste and smell of chlorine in their water. This is normal and will only be temporary until the system maintenance is complete. If customers experience this, the company suggests placing water in an uncovered pitcher in the refrigerator overnight to allow the chlorine to dissipate.

Throughout the maintenance period, New Jersey American Water will continue to monitor water quality in the system to provide water to customers that meets or surpasses federal and state drinking water standards.

The temporary treatment change applies to New Jersey American Water customers served by its Swimming River and Jumping Brook Water Treatment Plants in the following communities:

Aberdeen, Allenhurst, Asbury Park City, Atlantic Highlands, Avon, Bay Head, Belmar, Bradley Beach, Colts Neck Township, Deal, Eatontown, Elberon, Fair Haven, Hazlet, Highlands, Holmdel Township, Interlaken, Keansburg, Lake Como, Little Silver, Loch Arbor Village, Long Branch City, Matawan, Middletown Township, Monmouth Beach, Neptune City, Neptune Township (incl. Ocean Grove), Ocean Township, Oceanport, Red Bank, Rumson, Sea Bright, Shrewsbury, Shrewsbury Township, Tinton Falls, Union Beach, Wanamassa, and West Long Branch.

This temporary treatment change also applies to residents living in the following communities that purchase water from New Jersey American Water: Aberdeen Township, Avon, Belmar, Keyport, Lake Como, Matawan, Naval Weapons Station Earle, Keansburg and Point Pleasant Borough.

New Jersey American Water has used [chloramines](#) in its water treatment process for customers in Monmouth and Ocean counties since 2012. For more information, visit the Water Quality section of the company's website at newjerseyamwater.com.

About New Jersey American Water

New Jersey American Water, a subsidiary of American Water, is the largest regulated water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.9 million people. For more information, visit www.newjerseyamwater.com and follow New Jersey American Water on [LinkedIn](#), [Facebook](#), [X](#), and [Instagram](#).

Media Contact:

Erin Banes
Senior External Affairs Specialist
New Jersey American Water
Erin.Banes@amwater.com

###